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BEFORE THE

ILLINOIS COMMERCE COMMISSION

IN THE MATTER OF:)
)
GAS POLICY COMMITTEE)
MEETING)

Chicago, Illinois

October 29, 2002

Met, pursuant to notice at 1:30 o'clock p.m.

BEFORE:

THE COMMISSION EN BANC

APPEARANCES:

MR. CHRISTOPHER B. MCGILL,
Managing Director, Policy Analysis,
representing American Gas Association;

MR. WILLIAM MORROW,
Executive Vice President,
representing Peoples Gas & Light;

MR. TED LENART,
Assistant Vice President, Supply Operations,
representing Nicor Gas;

1 APPEARANCES (continued):

2 MR. SHAWN SHUKAR,
3 Vice President, Energy Supply Management,
4 Illinois Power;

5 MR. SCOTT GLAESER,
6 Manager, Gas Supply and Transport,
7 Ameren Energy Fuels & Services.

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1 COMMISSIONER KRETSCHMER: This is the regularly
2 scheduled Special Meeting of the Illinois Commerce
3 Commission pursuant to prior notice of the applicable
4 statute. Today Commissioners present are Commissioner
5 Hurley, Commissioner Kretschmer, and Chairman Wright,
6 and we will be joined by Commissioner Squires very
7 shortly.

8 We have a meeting today that I think is
9 very timely. The weather is getting colder. We are
10 going to hit winter, and I learned something this week
11 in preparation for this meeting. I have been reading
12 a lot of the trade papers and I found out if you have
13 a position on the availability of gas or the price of
14 gas, you can get an expert to agree with you no matter
15 what your opinion is.

16 (Laughter.)

17 They're all over the map, and so we are
18 going to find out today from six experts who really
19 know what's going on, what's going to happen, but they
20 told me we don't guarantee it either, so we are
21 certainly going to learn a lot more about it, and
22 I think it's an important topic.

1 COMMISSIONER SQUIRES: -- I'm here now. Thank
2 you.

3 COMMISSIONER KRETSCHMER: Thank you.

4 If you don't have copies and you really
5 want somebody's speech or a copy of what the remarks
6 are, let me know and we will make sure you get it.

7 So we will start out with Chris McGill
8 from American Gas Association.

9 MR. MCGILL: Close enough.

10 COMMISSIONER KRETSCHMER: Close enough.

11 PRESENTATION

12 BY

13 MR. MCGILL:

14 Thank you for having me here this
15 afternoon to speak perhaps a little about the national
16 outlook and national perspective for natural gas
17 markets.

18 Prior to the individual companies
19 talking, I'll get right into it very quickly and,
20 hopefully move along very quickly, take you to the
21 second slide that looks at what the key variables
22 point to for this coming winter heating season in

1 summary.

2 As has already been mentioned, we have
3 gone nationally certainly through two extraordinary
4 periods of time, a very early cold to the 2000-2001
5 winter heating season followed by the warmth of last
6 winter's heating season nationally. And, as you go
7 through these key factors that we look at, you can see
8 really what has happened over those last two seasons
9 and what we expect for this winter's heating season.

10 Weather, economic activity, oil prices,
11 the condition of storage, drilling, all of those
12 things impact what the price and the availability of
13 gas will be in the market.

14 Certainly 2000-2001, as you in hindsight
15 go through all of those factors, very cold weather, a
16 robust economy, certainly compared to what it is
17 today, higher oil prices, a very low storage position
18 in relative terms and relatively low drilling, in
19 hindsight looking back, all of those things pointed to
20 higher prices for that winter heating season.

21 The following winter heating season was
22 essentially the opposite in virtually every way with

1 weather, economic activity, even something as tangible
2 as a storage position was significantly different.

3 This year there is somewhat of a mixed
4 bag, as you said. I think accurately you can find
5 someone to say something about the market and to try
6 to support it.

7 As we look at the weather going forward,
8 particularly in the northern tier of the country and
9 the midwest, what I have heard from the weather
10 prognosticators are the El Nino effect should mean a
11 warmer winter this year. Who knew that six years ago
12 or six months ago? And is it going to pan out? Who
13 knows.

14 Economic activity's a little better than
15 it was last year, certainly not as robust as it was in
16 2000 and 2001, and certainly that economic activity
17 does have a significant impact on gas demand.

18 Oil prices with the potential for war
19 with Iraq certainly they can go up and nationally
20 certainly gas prices tend to follow.

21 Storage position is very strong. We are
22 currently, even compared to last year, 3 percent ahead

1 of storage levels last year, 7 percent ahead of the
2 five-year average, and certainly when you think about
3 prices in the marketplace over the long term during
4 the winter heating season, that storage position
5 should have some dampening impact on the price
6 volatility.

7 Drilling nationally is not as strong as
8 it was at the peak in 2001; however, it is still very
9 strong in relative terms, so, again, a bit of a mixed
10 bag there, too.

11 Going to the next slide very quickly
12 then, what is being forecast, and everybody talks
13 about prices first, well, I tend to use the Energy
14 Information Administration Data, and I use them
15 because they are as wrong as everybody else is all the
16 time, so this is what they're saying right now.
17 That's only what this is is a slice-in-time view.
18 They're looking at winter average prices in the
19 3-to-\$5 range as being their 95 percent band of
20 certainty. I don't have any reason to argue with
21 that.

22 What AGA has been saying, that is that we

1 see the volatility in the marketplace today as
2 something that is going to be with us for a period of
3 time, even three-to-five years, it's not something
4 that's going to go away immediately.

5 Certainly the reality of the weather
6 could have an impact on that, but certainly for our
7 company's feeling with acquiring gas supplies
8 volatility is something that they are dealing with and
9 we view as something that they're going to continue to
10 deal with.

11 The cartoon on the following slide talks
12 to that somewhat. My remarks today are going to be
13 looking at the supply side equation and not so much
14 with the demand side, so I would ask you to go to the
15 next slide, which is really the crux of the supply
16 issue today and that is looking at lower 48 gas
17 production versus dry gas productive capability (sic)

18 Now we are all aware that gas supplies
19 are diverse, that is to say we get gas from Canada.
20 We get gas through international LNG trade. Main
21 companies have propane air facilities for peaking, but
22 still 85 percent of what we consume nationally comes

1 from domestic production, so you look at domestic
2 production as being a key driver for the price issue.

3 If you look at that graphic, what it's
4 showing you is the actual production in kind of the
5 Fuchsia color, or purple color, or whatever that is,
6 and solid blue line is productive capability (sic).

7 The \$2 gas price paradigm we experienced
8 in the 1990s was essentially due to what you see in
9 the left-hand half of that slide and that is we had
10 slightly more productive capability in the market than
11 we had actual production, and that's a good deal for
12 consumers. Since -- and I could actually make an
13 argument going back to mid-1997, but certainly, since
14 two years ago basically, late 1999, 2000, most
15 analysts looked at production capability
16 curves and actual production curves in this country
17 and they give you this type of visual, and that is
18 that they practically overlay one another, that is to
19 say we are producing essentially a hundred percent of
20 what is able to be produced in this country.

21 What that means is that if there are any
22 changes in demand for natural gas, that if there are

1 any slight changes in the supply picture for natural
2 gas, it tends to move price significantly. Everything
3 happening on that margin and that margin being so
4 tight is something that has had a great deal of impact
5 on the volatility we see in gas prices today.

6 Now even though the curves -- the
7 productive capability and the production curves are
8 very close to one another, I would point out that
9 they're moving up.

10 There is a lot of talk periodically about
11 loss of production capability, what's happening in the
12 fields and wells that are being drilled today compared
13 to the past, and although the production capability
14 does change, it goes up and down, it doesn't normally
15 change more than a few percentage points per year,
16 that is to the positive or to the negative, so the
17 resource base can support a growing production of
18 natural gas in this country, but, of course, the
19 economics of doing business in this type of
20 environment are very difficult and certainly the
21 volatility we see today is reflected in this.

22 The next slide acknowledges the fact that

1 the demand components of the marketplace for many
2 areas of the country is changing. Electric
3 generation -- our natural gas into electric generation
4 is part of that change.

5 The next slide shows that part of the
6 challenge of making that change has been met by
7 domestic producers. As much as we hear information
8 about declining production in this country, the fact
9 is that really over the last decade the reserves'
10 position in this country has grown. If this national
11 gas market is going to grow to 30 trillion cubic feet
12 in the next 10 to 15 years, we have to continue to see
13 this.

14 The oil and gas business is not a
15 real-time business if you don't just put something in
16 and get it back out immediately. It takes time to
17 develop, and if we are going to grow productivity in
18 this country, the reserves picture needs to continue
19 to grow, and it has been over the last decade. We now
20 have pre-reserves in this country of over a hundred
21 trillion cubic feet compared to earlier in the decade
22 -- in the decade of the 90s of reserves basically in

1 the mid-160s, so that's a very positive thing.

2 How those reserves are converted into
3 production is a little bit of a different story and
4 the resource base that supports those reserves is
5 changing also, both of those being very dynamic.

6 The cartoon with the glasses that I have
7 shown you there is just to make a point, and that is
8 we have relatively mature producing areas in this
9 country. When we have the kind of volatility we have
10 in the marketplace today, something that the local
11 distribution companies have difficulty dealing with on
12 behalf of their customers, is a challenge for the
13 producers, too, and when you don't know what your gas
14 price is going to be, producers take fewer risks, and
15 and what they tend to do is drill in places where they
16 already have investment and so you end up drilling in
17 known fields. You don't discover a lot of new gas.
18 Some does come on, but we are putting a great deal of
19 stress on those older fields.

20 The next slide shows you an example of
21 that. You do exhaust the potential to develop oil and
22 gas from specific places as time goes forward, and

1 this is a chart that shows the shallow water offshore.
2 It shows that there has been, since the early 90s, a
3 relatively steady amount of wells drilled, about 400
4 wells on a quarterly basis annualized, and it's grown
5 a little bit, but you can see the production curve is
6 declining. That is one of the areas in the country
7 where unless there is some significant discoveries
8 deeper or something that happens very significantly
9 with technology, you are going to continue to see that
10 area decline and it's probably not going to be turned
11 around.

12 Now there are areas -- I have stuck to
13 the offshore here -- where the opposite is happening.
14 Actually, the investment in drilling, the investment
15 on the supply side of the equation is growing
16 production into the marketplace.

17 The deep water offshore, the second in
18 the next slide, is an area where that is happening.
19 You can look at cold bed methane resources, drilling
20 in newer areas of the Rocky Mountains, as all being
21 places where the production curve is actually
22 increasing, not decreasing.

1 Again, as much as we hear about the fall
2 off of supply capability in this country, again, just
3 getting the EIA statistics for the Year 2001, 2001
4 over 2000, we have production increase and we have had
5 production increases six out of the last eight years.
6 We have had reserve increases eight of the last ten
7 years, so the supply picture is not as grim as it is
8 sometimes painted to be, however, marginally the
9 amount of gas that is being produced compared to what
10 that production capability is is very, very tight.

11 The other thing that's happening
12 nationally is we are beginning to move from the
13 traditional ENP areas that are shown on the next slide
14 in red and light green to areas that are less
15 developed, and those are shown in the darker green,
16 and the fact is that we are going to have to continue
17 this transition of migrating geographically where gas
18 is produced.

19 The following slide showing the lower 48
20 states and some of the moratoria area associated with
21 the lower 48 point to the fact that if we are going to
22 migrate our ability to produce, what is really a very

1 vast diverse North American resource base, we are
2 going to have to go to someplace where we haven't
3 drilled before, and there are political issues,
4 environmental issues, many issues that need to be
5 debated for that.

6 AGA has recently completed or the
7 American Gas Foundation actually has taken a look at
8 natural gas supply and is in the process of publishing
9 documentation on that and, in fact, states in the
10 supply study for the lower 48 that if some of the
11 areas that are currently inaccessible to drilling
12 today are not opened up, we can pretty much look at
13 growth in natural gas in this country, growth and
14 natural gas production being over by the Year 2015,
15 that it is imperative that we get to places, different
16 places to drill and to develop the gas resources as is
17 the case in Canada also.

18 Now that doesn't mean that there's not
19 going to be any gas in 2015. It means that are
20 reaching that 30 Bcf is going to be very difficult
21 without some extraordinary measures and without going
22 to gas supplies in the amounts that we have in the

1 past without making changes, for example,
2 significantly increasing the amount of LNG we import
3 as opposed to domestic gas production.

4 The resource base in the United States,
5 and, of course, the market really that we deal with is
6 an international market in that certainly the gas
7 resource base is very strong in Canada also. The
8 Canadian production situation, many of the
9 environmental situations, resource-based
10 issues are reflective of what is happening here in the
11 United States. There have been new discoveries in
12 Canada, as well as some resource depletion in Canada,
13 they're looking to move to.

14 I spoke briefly about LNG. Currently we
15 provide -- natural gas provides us with about one
16 percent of our pipeline supplies nationally. That
17 could be significantly more in the future.

18 The current facilities, even in a good
19 year that we have in the United States, are only used,
20 well, about 25 percent of their capacity, so there's
21 still significant capacity with our existing
22 facilities and there are plans potentially to build

1 more.

2 With respect to price, I would say that
3 when we have \$2 gas at the well head, these things
4 aren't happening. When we're talking about 3 to \$4
5 gas at the well head, then LNG projects come out of
6 the woodwork and alternative gas supplies also tends
7 to come out of the woodwork also.

8 The next slide is looking, of course, at
9 the Alaska gas pipeline, again trying to cover all of
10 our basis for gas supply nationally. Getting gas from
11 Alaska has been with us for 20 years, 25 years, hasn't
12 happened yet. Issues about pricing the gas are still
13 there with us. Volatility does not help trying to
14 secure a pipeline from Alaska, but certainly, as I
15 stated before, when you look at the national supply
16 picture and you look at the domestic production, I
17 said before, that you can't really change that, and it
18 doesn't change much one annual period over another, a
19 percent or two here or there, but one way you can
20 change that is to bring a new line pipeline into the
21 area, and you are certainly familiar with that.

22 Delivering four to six BCF into the

1 Chicago market or some other market in the northern
2 tier of the United States would have a significant
3 impact on gas supplies in that area and for the lower
4 48 in general, but certainly we are not there yet.

5 The following slide this doesn't come
6 from AGA. This comes from a number of producers that
7 we have dealt with before. When we talk about these
8 new supplies of gas, gas that we can see in the
9 future, again, going back to two years ago and looking
10 at the peak prices of \$10 or more, that's not
11 required.

12 Whenever I hear anybody talking about a
13 new LNG project or really virtually any supply
14 project, again, we are looking at natural gas prices
15 in the future that are in the 3 to \$4 range, not \$10.

16 So very quickly before I move onto the
17 individual companies, AGA's view of the current market
18 is for the next three-to-five years, for the short
19 term, frankly, there's not that much we can do, not
20 anything that's really extraordinary. You are talking
21 about bringing on additional LNG supplies. You are
22 talking about vagaries of the drilling business and

1 whether you are on an run and up cycle or down cycle.
2 The price elements is there, Canadian imports, dual
3 fuel generation, where possible, increased production
4 from the deep water from some of the -- from newer
5 places, those are things that can impact a marketplace
6 in the next three-to-five years, but the more
7 significant solutions certainly take time and we see
8 the volatility and the tightrope on the supply side of
9 the equation really going forward for the next
10 three-to-five years.

11 The longer term things are really, from a
12 40,000 foot view anyway, again, access to the resource
13 base, access to developing infrastructure and looking
14 at new markets, like electric generation, for example,
15 making sure that all of the alternatives are there for
16 generating electricity in the future.

17 Is this a forum for questions, do we want
18 to move onto the next person immediately?

19 COMMISSIONER KRETSCHMER: What is the choice of the
20 Commission? Do you want to ask questions of each
21 speaker or at the end?

22 CHAIRMAN WRIGHT: It's up to you.

1 COMMISSIONER KRETSCHMER: Why don't we wait until
2 all the speakers are finished and compile our
3 questions.

4 MR. MCGILL: I'm done.

5 COMMISSIONER KRETSCHMER: It was a very good
6 overview of the national market.

7 Now we are going to --

8 MR. MCGILL: Thank you.

9 COMMISSIONER KRETSCHMER: -- we are going to talk
10 about what's happening in Illinois and really
11 continue the discussion on a company-by-company basis.

12 Our first speaker is William Morrow.
13 He's the Executive Vice President from Peoples Gas and
14 Light, and we are going to hear from you now.

15 PRESENTATION

16 BY

17 MR. MORROW:

18 Thank you. Good afternoon and thank you
19 again for the opportunity to address the Commission
20 today. I will be presenting an overview of Peoples
21 Energy's winter supply plan, as well as providing some
22 highlights of our utility price protection program

1 that's in place for this winter, and joining me at the
2 table today is Mr. Ron Sierra, our Vice President of
3 Corporate Communications, who's going to expand and
4 explain our customer awareness activities, as well as
5 discuss some of the community outreach programs, both
6 which are very important for our service territories.

7 I'm representing Peoples Energy, which is
8 comprised of two utilities, Peoples Gas and North
9 Shore. For this presentation, I'm going to more
10 specifically address Peoples Gas and will highlight
11 any significant changes that might apply to North
12 Shore, but the information generally is the same as we
13 operate both companies very closely together.

14 Key to our supply planning process has
15 been to prepare for a wide range of conditions.
16 Certainly the first, and foremost, is weather and
17 trying to deal with the variability of weather.

18 As Chris has already pointed out, most of
19 the forecasts are calling for an early cold spell
20 followed by the El Nino winter, meaning some warm
21 spell, but for every person that announces that that's
22 their position, again, there's a competing position

1 out there it may be the coldest winter on record

2 One of our tasks then is trying to
3 address not only the normal winter, which is how we
4 create our plan, but also preparing for the extremes.
5 The warm weather scenarios are just as difficult to
6 operate in as the cold weather extremes. In our case,
7 just the difference between a warm and a normal winter

8 could be anywhere from plus or minus 20 percent of
9 sendout increase or purchases that we need to make.

10 We also have to be aware and plan around
11 the possibility of some supply disruptions. Although
12 it hasn't happened in the near past, there's always
13 that possibility that a supply-related incident could
14 occur, as well as planning for pipeline failures in
15 the event something catastrophic may happen.

16 Our company doesn't utilize storage
17 extensively in meeting both winter demands as well as
18 meeting our balancing requirements. This year our
19 storage refill plan is completely on schedule and is
20 expected to hit our December 1 target, which in our
21 case is about 95 percent of full. We don't completely
22 fill our storage because there happens to be an

1 overlap of services, some may begin to withdraw
2 earlier while you are rejecting than others. We are
3 never at a hundred percent level.

4 This year we'll also have to adapt to a
5 change in energy environment. This year's plan we
6 have had to deal with many new trading partners. All
7 of you are aware of the collapse of many of the
8 marketing companies we use to do business with
9 extensively, and kind of looking back reflecting on
10 the list of our trading partners or, let's say, the
11 top 25 marketers, who were in existence last year at
12 this time, literally ten of the majors are either gone
13 out of business, stopped trading natural gas, or
14 reduced their operations significantly. That's played
15 a major role in restructuring our portfolio for the
16 year.

17 While we don't anticipate any supply
18 storages or lack of companies to do business with, it
19 is beginning to show some limitations on options that
20 we have had available to us in the past as the market
21 has much less buyers than sellers at the city gate.

22 We have also heard kind of some rumblings

1 of another bad term I don't like to be reminded of
2 and that is the reintroduction of items like
3 reservation charges. We are starting to hear people
4 float that concept, something we have not seen in the
5 last several years, but many suppliers are starting to
6 look for a little greater reward for the promise of
7 their supply. That's something we haven't experienced
8 for quite sometimes, and it's always been important
9 but certainly with our counterparties has gained
10 significant promise this year and are sorting out our
11 available suppliers, but a very early conclusion is
12 that, of course, all of our customers we expect to
13 receive uninterrupted gas service this winter. We
14 don't see anything on the horizon that's going to
15 cause us any concern with meeting this supply or
16 requirements of our territory.

17 Again, our companies are separate and
18 distinct territories. We don't have any common
19 facilities that serve the two, but our gas supply
20 planning groups are combined. We often negotiate
21 contracts together, which is for the benefit of both
22 companies, although some of the contract terms can be

1 different, as I'll discuss in a second. North Shore
2 has fewer options than Peoples does due to its
3 pipeline interconnections.

4 We do have the luxury in this state,
5 particularly in the northern half of Illinois, of
6 having eight interstate pipelines connecting to our
7 territory. Six of them deliver directly into Peoples'
8 system and two into North Shore. These six pipeline
9 choices provide us the opportunity to diversify our
10 supply sources.

11 With our six pipelines, we have access to
12 every major supply basin in western Canada, as well as
13 the Continental United States. We also have utilized
14 storage/peaking services, company-owned and leased,
15 and we have the ability to diversify our purchases
16 using both term purchases across seasons and on an
17 annual basis supplemented by spot purchases, and,
18 of course, provided we can find credit-worthy parties,
19 we also are buyers at the city gate.

20 Another point is we also rely on very
21 heavily on our customers for delivering gas that they
22 are responsible for. Those who choose to only have us

1 distribute their gas and not supply their gas, it is a
2 key component, as I'll show in a couple of slides,
3 their role in meeting the supply and demand for the
4 winter.

5 To kind of get caught up on slides, we
6 are on Page 7 of Peoples' presentation. This is a
7 simple pie chart of our peak day supply and, again,
8 outside of the overall gross send-out number, North
9 Shore is very similar. Sixty-three percent of our
10 peak day supply needs are met by storage, a further
11 breakdown of that 63, 41 percent comes from our
12 company-owned assets and the remaining 22 comes from
13 leased assets, which we buy from pipelines in the
14 area. Twenty-four percent of our peak day supply is
15 met by floating gas supplies to our own purchases and
16 13 percent of what we expect our customers to bring
17 on on those given days.

18 If I move -- I don't have a graph
19 for this, but if I take that down to kind of the
20 winter season, our storage number reduces to about 26
21 percent, so, of course, not taking those peak days
22 into account, normal winter days we have much more

1 flowing supply making up that delivery mix and a
2 little less storage.

3 Moving on to an annual supply basis, and
4 our purchases are made up 46 percent in terms of
5 supply, 13 percent from spot market, and 41 percent on
6 an annual basis again comes from our customer gas. We
7 count on that showing upon every day of the year to
8 meet our needs.

9 We also try to incorporate a diverse mix
10 of pricing options into what we buy utilizing
11 published index prices, both first of the month and
12 daily prices. We do try to mix those up month to
13 month, as well as we have fixed prices, which I'll
14 discuss in a moment about our price protection program
15 using NYMEX, over-the-counter swaps, caps and collars
16 to try to provide some certainty in pricing for our
17 customers.

18 Something new this year for us is our
19 elevated response to security issues that are facing
20 this nation. We do have a mutual aid agreement in
21 place between Peoples, North Shore, and Nicor Gas with
22 some participating pipeline companies, Natural Gas

1 Pipeline, as well as the northern border. The
2 official document is between Peoples, NIGAS, and it
3 contemplates a number of joint activities, in the
4 event mutual aid is necessary, those being addressing
5 supply emergencies, as well as labor and other piping
6 material shortages.

7 We will be planning in the near future
8 some comprehensive drills to try to test our disaster
9 planning. Those will be unannounced, but we'll have
10 some official documentation on the results of those,
11 but, again, our actions were similar to the actions we
12 took to in response to Y2K issues, and that is testing
13 all our coordination and communication efforts in
14 tabletop exercises.

15 Moving onto our Utility Price Protection
16 Program, our program has been designed to try to help
17 mitigate the effects of price volatility and to
18 protect customers from severe price spikes in the
19 marketplace. In order to do so, we have to size it
20 appropriately, not oversize it and not undersize it.

21 This winter, of Peoples and North Shore,
22 50 to 60 percent of our natural winter purchases have

1 been hedged at, as of today, considerably lower than
2 current lower market prices both forecast for the
3 winter and what's existing today.

4 Storage also plays a large role. As I
5 mentioned earlier, 26 percent of our seasonal load
6 comes from storage. Storage also has a natural
7 tendency to flatten prices.

8 As we typically build storage in the
9 summer months, in our case we have also hedged a good
10 portion of that storage as well, so all of this is
11 intended to dampen the prices, not to achieve
12 necessarily the lowest prices.

13 We cannot predict where the weather's
14 going to go and what the future demands are going to
15 be in the marketplace or where prices even will go,
16 but the plan we have in place today should have a
17 considerable effect in dampening the prices and
18 eliminating some of that volatility for our customers,
19 and our plan is flexible enough to allow us to adopt
20 throughout the year should any unforeseen events take
21 place.

22 That concludes some of my remarks

1 on the supply plan. Again, I would like to introduce
2 Ron Sierra, our Vice President of Corporate
3 Communications, who's going to take this a step
4 further and explain where we are headed with some of
5 the customer communication issues.

6 MR. SIERRA: Thanks, Bill.

7 PRESENTATION

8 BY

9 MR. SIERRA:

10 In early September, Peoples Energy
11 launched an extensive outreach campaign to our
12 customers to help prepare them for this winter once we
13 knew that the forecast for gas bills is going to be
14 up.

15 Our campaign is designed to encourage all
16 of our customers to prepare two or three ways by
17 conserving energy, by making sure that they are on a
18 payment plan, if they need one, and by seeking all the
19 financial assistance that is available to them.

20 The three primary messages of our
21 campaign have been to pay your outstanding balances at
22 Peoples Gas or to enter into payment arrangements with

1 us, if you are having a problem with that, again, to
2 get all the financial assistance that you are eligible
3 for and to conserve energy to help you save on your
4 gas bill.

5 The campaign includes paid newspaper and
6 radio advertisements in both English and Spanish and,
7 in addition to that, we supplemented on the TV side by
8 doing numerous television interviews, both for morning
9 show outlets and on news and programs on TV. We
10 distributed a number of releases, fact sheets, and
11 other information directly to the community.

12 We partnered with churches, community
13 groups, elected officials, aldermen in different
14 wards, and asked them to get that information directly
15 into the hands of residents in their neighborhoods.

16 A part of our average campaign in
17 reaching directly to the customers included our bill
18 inserts, which we started again in September. They
19 continued throughout October. We'll continue in
20 November, and each of those bill inserts has direct
21 messages to customers on how to seek financial
22 assistance, how to conserve energy, and how to enter

1 into payment plans with us.

2 We did letters to eligible customers,
3 people who used LIHEAP in the past and were eligible
4 again, and encouraged them to seek that assistance if
5 they haven't already done so.

6 For the first time this year we
7 targetted people who are living in buildings where
8 their landlords did not pay their gas bill and,
9 therefore, their building service has been turned off.
10 This is something we haven't done in the past, talking
11 directly to the tenants of those buildings. We did it
12 by letter and through an Auto-Dial Program asking

13 those tenants to take action to call the city and
14 report those buildings so that inspectors could be
15 sent out and then also encouraging them to
16 keep receivership for those buildings so their bills
17 could be paid, their gas could be turned on, and they
18 would have heat this winter.

19 We have also reached out to the
20 community. As I mentioned, we have attended numerous
21 community events throughout the city. We were at all
22 of the Department of Housing Affordable Neighbor

1 Expos. There are two more to come. We were at all
2 of the Senior Fests, which attracted 30,000 seniors
3 from the city, and we were also at the CAPs
4 neighborhood assemblies, which are attracting
5 thousands of people from around the city. These are
6 held throughout the city and in various neighborhoods.

7 So we think we are touching customers
8 throughout our base territory directly with community
9 reps there who
10 are prepared to answer questions on their particular
11 account, if they had them, and help them to get into
12 payment arrangements or, again, seek financial
13 assistance, if that's what they needed, and we have
14 done that and we will continue to do so.

15 We are continuing to work with the city
16 Department of Buildings in targeting the landlord
17 issue and we are working with the Department of
18 Housing and Aging and Human Resources to get
19 information into the hands of our customers to help
20 them deal with this winter's heating issues. Thank
21 you.

22 COMMISSIONER KRETSCHMER: Are you finished?

1 MR. SIERRA: Yes, with Peoples.

2 COMMISSIONER KRETSCHMER: I really appreciate
3 hearing what you are doing, and I think that's one
4 thing that perhaps the other companies might just
5 touch on what you are doing to reach out to your
6 customers.

7 Our next speaker is going to be Ted
8 Lenart, Nicor Gas, the Assistant Vice President of
9 Supply Operations.

10 PRESENTATION

11 BY

12 MR. LENART:

13 Good afternoon. Thank you for allowing
14 us to be here today and let you know about what
15 Nicor's doing relative to its planning for this coming
16 winter.

17 I think a lot of what you are going to
18 hear from me is going to be echoed what Bill has
19 already talked about related to Peoples, but it's,
20 nonetheless, worth stating.

21 My presentation today will talk first
22 about sufficiency supply of winter planning, some of

1 the risks that we look at in preparing our winter
2 plan. I will talk a little bit about Nicor's storage
3 and where we are in storage, and I'll touch on some
4 consumer issues as well.

5 The next slide is our winter planning for
6 the season, so this is looking at the winter months.
7 The relevance of this slide is to show the impact
8 storage has on our sales customers. Roughly 50
9 percent of our sendout sales customers come from
10 storage. The white bars above are transport customers
11 and the gas transport customers bring to our gates or
12 they use their own storage that they lease from Nicor
13 Gas or other parties.

14 The next plan -- the next slide shows the
15 winter plan itself for both peak day and seasonal
16 plan, and in the case of Nicor Gas, roughly 67 percent
17 of our sendout is met from storage on peak day. On
18 the season, roughly 45 percent of our sendout is met
19 from storage, the other 55 percent comes from pipeline
20 receipts.

21 As Bill mentioned, storage does play a
22 significant role in mitigating price exposure in that

1 we are not having to buy those volumes in the peak
2 winter months.

3 Some of the planning issues that we deal
4 with, we purchased most of our gas in producing areas.
5 We do buy some at the city gate. We contract for
6 transport on four different pipelines. Of that, we
7 have about 1.8 BCF transport. We also buy city gate
8 supplies from pipelines that we don't necessarily
9 contract for capacity on.

10 We purchase baseload supplies, as well as
11 swing supplies. We tend to use financial options to
12 protect price exposure for the winter period. Those
13 are in the form of caps and collars. We also protect
14 for intra-month price volatility.

15 We find oftentimes the price volatility
16 intra-month could be very significant, as we have seen
17 in the recent past, and so we tend to protect that
18 with both physical calls as well as financial calls.

19 When planning our peak day needs, we do
20 look at one or two standard deviations throughout the
21 normal winter and try to protect for pricing around
22 those parameters.

1 We have already touched on the influence
2 weather has on our sendout. Just to reiterate, the
3 past two years in the winter of 2001-2002, the
4 extraordinarily warm weather that was preceded by the
5 previous winter, which was extraordinarily cold, so we
6 have had two extremes really to deal with and the
7 resulting prices that go along with that.

8 Some of the risks that we are concerned
9 about as we look at this year is the risk that we have
10 as supplier of last resort. Bill mentioned that we do
11 rely upon -- just like Peoples, Nicor Gas does rely
12 upon third parties that choose to arrange their own
13 supplies and we simply deliver those volumes to them;
14 however, if they fail, we have a supply of last resort
15 obligation.

16 In our Choice Program, which is Customer
17 Select, those customers may switch back to the utility
18 at any time if their pipeline receipts don't show up.

19 The landscape of suppliers has changed
20 dramatically the companies, such as -- very large
21 companies, such as Aquila, PG&E, Reliant, and most
22 recently Dynergy, have significantly scaled back or

1 withdrawn from the market completely.

2 We understand that Dynergy is a major
3 supplier to our Customer Select Program, as well as to
4 many of our customers, and so we are carefully
5 monitoring the supplier performance and we'll take
6 appropriate actions if we see that they are failing;
7 similarly, we watch our own suppliers very carefully.
8 We have been very selective about who we contract with
9 for our supplies for this coming winter.

10 Supplier credit has become a major
11 concern. We are concerned about their credit and
12 their ability to perform. They are concerned about
13 our ability to perform as well. We are always
14 searching for new suppliers and we have had to seek
15 out new suppliers for this coming winter.

16 We have been asked a lot of questions
17 that we haven't been asked before about our
18 creditworthiness, and, in fact,
19 in some cases, suppliers have intentionally limited
20 the amount of business they do with us for concern of
21 our credit worthiness, not necessarily that Nicor has
22 any credit problems, but they're imagining their

1 credit exposure by limiting their exposure by
2 companies.

3 In looking at how the suppliers have
4 changed in the next slide, fewer providers and less
5 trading liquidity, the fewer suppliers have led to
6 reduced liquidity in the marketplace and credit
7 concerns throughout the marketplace has led to
8 liquidity problems.

9 About 50 percent of our winter portfolio
10 has been retraded since last year, as shown in the
11 slide, whereas, last year roughly 79 percent of our
12 supplies came from nonproducer sources. As we look at
13 this winter, roughly 50 percent of our suppliers are
14 coming from producer or producer affiliates.

15 One of the issues that we have in dealing
16 with these new suppliers is that we are finding fewer
17 are willing to sell swing supplies. Most of them are
18 selling baseload supplies and the need for swing
19 supplies is as great as it has ever been in helping
20 deal with the weather volatility, and so that is one
21 of the ways to reduce liquidity, puts more risk on us
22 and, to the extent that we have to baseload more

1 supplies, then we have to go out and sell those
2 supplies to the extent that we wind up long in warmer
3 than normal winter.

4 In terms of Nicor Gas' storage, the next
5 slide shows a curve of our storage. I apologize if
6 you cannot tell the lines apart, but I'll try to
7 explain to you.

8 The lower line -- as you move forward to
9 the right through the injection season, the lower line
10 is a five-year average. The middle line is where we
11 are this year. We are above the five-year average and
12 very close to the top line, which is what we achieved
13 last year.

14 So, as we sit here today, we are well
15 above our five-year average in terms of storage
16 field -- Nicor Gas' storage facilities and we are
17 approaching an all-time high that we achieved last
18 year.

19 As a consumer issue, Nicor Gas has been
20 pro-active with our Energy Spotline bill inserts.
21 The last three or four months we have been giving
22 people information about what we are seeing in terms

1 of natural gas prices, also trying to explain to them
2 some of the fundamentals that drive natural gas prices
3 and also the fact that consumption this year will
4 likely be greater than it was last year in a very warm
5 winter. Our website also has a lot of gas cost
6 information in there.

7 We do have a number of consumer programs.
8 All of our customer do have choice. Our Customer
9 Select program's available to all of our customers, so
10 to the extent they want to contract with a retail
11 supplier, other than Nicor Gas, they're free to do so.

12 We have been promoting our budget plan.
13 Our budget plan now provides for a 12-month
14 enrollment, so you can enroll any time during the
15 course of the year. We have our sharing program
16 administered through the Salvation Army and also we
17 are promoting the LIHEAP program to our low income
18 families.

19 In summary, supplier reliability's very
20 important to us. We have taken a lot of steps this
21 year to reassure ourselves that we have the highest
22 quality suppliers we can find for our portfolio. We

1 are watching our customers' suppliers very carefully
2 to take appropriate steps if we see things start to
3 deteriorate there.

4 Our extensive storage assets do a lot to
5 mitigate our price risk in the winter and we are in a
6 very dynamic market and things always change. Thank
7 you.

8 COMMISSIONER HURLEY: If you don't mind, maybe I
9 misheard you. Just toward the end of your
10 presentation, you said that you are advising your
11 customers that consumption will be greater in a warm
12 winter. Were you talking about last winter or
13 the upcoming winter?

14 MR. LENART: What I meant to say we are advising
15 customers that the bills this year will be higher
16 because consumption will be likely higher this year
17 than last winter.

18 COMMISSIONER HURLEY: Because of weather conditions
19 of last winter?

20 MR. LENART: Yes, sir.

21 COMMISSIONER KRETSCHMER: We'll next hear from
22 Illinois Power. Shawn Shukar is vice president of

1 Energy Supply Management.

2 PRESENTATION

3 BY

4 MR. SHUKAR:

5 Thank you. Illinois Power appreciates
6 this opportunity to discuss our Point of Purchasing
7 Program and our preparation for supply.

8 As Nicor and Peoples have already
9 indicated, much of what we focus on is around the
10 reliable supply to our customers, and so when Illinois
11 Power looks at the objectives for gas supply, the
12 first thing is to ensure that we have supplies that

13 will meet the worst case scenario that comes out
14 through the winter. Secondary to that then is some
15 stability around the price and low cost for our
16 customers and, finally, an excellence in operations of
17 service. We do that by ensuring that we not only have
18 a diversity of supply but we have a diversity of
19 transportation pipes to bring that supply into our
20 customer areas.

21 Illinois Power has about 413,000
22 customers. Our average annual sales to our purchase

1 gas adjustment-type customers is about 52 Bcf, total
2 throughput on our system is about 89 Bcf.

3 So you see, there's a significant amount
4 of gas that flows over our system that is purchased by
5 industrial-type customers, and we have about 8,300
6 miles of gas main and we serve about through 302
7 communities.

8 Going into the year, what we plan for is
9 two things: One is to meet the peak day of the year
10 and second thing is to meet the average or what we
11 plan for the expected supply.

12 For the peak day, we look at the coldest
13 day in the last 20 years and then
14 we combine that with the last three years of usage
15 information to come up with a forecast of our demand
16 across the season.

17 As far as price forecast, we don't try to
18 forecast price. We look at what the NYMEX and the
19 prices that we receive from the marketplace, and then
20 we will look to see what the impact is to our
21 customers based on what the forward prices are and
22 then the purchases that we have made in the

1 marketplace, and also what we have in our storage.

2 If you look on Slide 6, that indicates
3 our portfolio of supplies that is designed for any
4 peak day. As you can see from that chart, a
5 significant portion of our supply is gas storage,
6 whether it's company-owned, which is 314,000 MMBtu, or
7 the lease storage, which is about 73,000. That makes
8 up about significantly more than half of our supply
9 for the peak day, then -- but, in addition, we have
10 some supplies for peak day that are either capped or
11 collared, so there's price mitigation, and then about
12 240,000 that are swing supplies to our customers.

13 The next chart shows our -- just
14 historically how Illinois Power has seen customer

15 loads and the heating degree days. In the last five
16 years typically we have been below the average for the
17 last 20 years, but the one year when prices did blow
18 out was 2000-2001. As you can see, the demand was
19 about what the average was for that period of time.

20 The next page shows the historical demand
21 for our PGA customers across the full winter season,
22 and, once again, typically our demand is below normal,

1 but when you have a very cold winter, you'll see it be
2 above normal. What that means to Illinois Power is we
3 have to plan for those very cold periods of time, but
4 we also have to put our portfolio together in such a
5 way than if it's warmer than normal that we are able
6 to operationally manage the supplies to our customers.

7 For this upcoming season, what Illinois
8 Power has done to provide reliable demand and protect
9 against significant price swings, about a third of our
10 overall storage of our overall supply for the year is
11 in our gas storage and another third of it is through
12 our Price Mitigation Plan, which includes caps and
13 collars, and in the last third is supply that is based
14 on market price, and that's typically gas daily
15 supplies to the customer.

16 When we look at this year versus last
17 year, Illinois Power's gas supply for our storage is
18 slightly lower so that the gas that we have in the
19 ground is slightly less -- it cost slightly less than
20 what it did last year.

21 In addition, our Price Mitigation Program
22 is slightly different than what we put in place last

1 year. Last year we bought most of our fixed priced
2 gas priced forward, and so the gas that we purchased
3 was at a fixed price, and then going into the winter
4 when the prices went much lower, we had bought earlier
5 in the year and the price was higher than it ended up
6 being on the spot markets.

7 What we have done for our gas this year
8 is bought either caps, which limits the upside
9 exposure, or collars, which keep you within a price
10 range for the customers.

11 If you look on Slide 10, that shows
12 graphically the different supplies that we plan on
13 utilizing for our customers. As you can see, it's
14 split up about a third, a third, and a third.

15 The next slide shows where we are at on gas
16 storage inventory. We typically end up in
17 mid-November have all of our gas storage facilities
18 completely filled up. That is where we are currently
19 planning to be this year. That's consistent with our
20 historical plans with our gas storage, and right now
21 we are on target to meet that goal.

22 I talked a little bit before about the

1 price of mitigation. We have three parts to our
2 program, and to be certain that customers see both
3 some limitation on price, but they also see price
4 swings so they can react to those price swings, we
5 have split up our portfolio with a third storage, a
6 third in caps and collars, and a third from the index
7 price.

8 All of our gas for the winter has been
9 purchased or reservations have been made. One of the
10 things that we have also seen is that there is fewer
11 participants in the marketplace and there's also been
12 significant issues around the creditworthiness, both
13 of Illinois Power and of the suppliers, with gas out
14 there.

15 We are currently, with the reservations
16 that we have in place, satisfied with the financial
17 viability and deliverability of that gas to our
18 customers.

19 We'll skip past the next slide since the
20 pricing has already been discussed. The anticipated
21 customer impact of this year, because of the program
22 we have put in place with the storage, and the caps

1 and the collars, and the swing gas, and when we look
2 at where the current forward prices are at, we expect
3 the price or the PGA cost to our customers to be very
4 similar to what our customers have seen in the
5 2001-2002 winter season.

6 What we expect to happen this year
7 is, because the 2001-2002 winter was so mild, that our
8 customers will use significantly more gas, somewhere
9 between 10 to 15 percent more gas than what they did
10 last year, so we are anticipating their bills will
11 rise, but they will rise because of the increase of
12 gas usage as opposed to increased price.

13 Now, obviously, if we have a very cold
14 winter, the prices -- while we have some price
15 protection, if prices increase significantly, our
16 customers will see higher prices and greater usage,
17 but if it's where the prices are currently at and with
18 expected normal usage, their prices will increase 10
19 to 15 percent or their cost -- I'm sorry -- will
20 increase 10 to 15 percent.

21 Last thing I would like to talk about is
22 the customer education initiatives. Illinois Power

1 has always tried to ensure that our customers are
2 prepared for the winter.

3 Typically what we do is in the fall and
4 early winter season we have press releases indicating
5 to the customers that it is that time of the year. We
6 need to be looking at -- customers should look at ways
7 for to decrease their gas usage, weatherization
8 programs, and things like that.

9 We also make our customers aware, as we
10 have this year, of anything in the marketplace that we
11 are aware of that may be impacting them, and we have
12 a press release that has been released that indicates
13 that we do expect their bills to go up because of
14 increased usage.

15 We also make our customers aware of
16 programs that can help, assistance programs for
17 the customers, and two in particular, the LIHEAP
18 Programs that were discussed and we all have a Warm
19 Neighbors Program. That's a program that helps those
20 customers who may not be able to helped by LIHEAP but
21 who are still in need, and so it's a program that
22 helps a larger base of our customers.

1 We also try to make our customers aware
2 of the levelized payment plan so they can balance out
3 their payments across the year. We do this through
4 bill inserts and through our media releases and so
5 going into the winter right now, we have sent out bill
6 inserts and we have also had the press releases to
7 hopefully make our customers aware of what's coming
8 down the road, and we will continue to provide that
9 information to our customers and hope that they'll be
10 prepared for the upcoming winter. Thank you.

11 COMMISSIONER KRETSCHMER: Thank you.

12 And our last speaker is Scott Glaeser
13 and he is from Ameren Energy Fuel & Services, Manager
14 of Gas Supply and Transport.

15 PRESENTATION

16 BY

17 MR. GLAESER:

18 Thank you, Commissioner. Ameren
19 appreciates the opportunity to talk about our gas
20 supply preparation for this coming winter, not only as
21 a gas supply utility, but also as a major generator of
22 power in the midwest, and we feel that's a unique

1 perspective on the power side of the storage of
2 natural gas.

3 Turning to the second page of my
4 presentation, to get right to the point, the
5 AmerenCIPS LDC system of gas supply this coming
6 winter, as of now we have 100 percent of our natural
7 gas supply requirements for this winter purchased
8 under firm contracts.

9 One unique thing about this winter that's
10 changed since prior winters is a majority of the firm
11 gas supplies is now coming from independent and major
12 producers. Ameren's strategy in the past had
13 balanced producers and marketers 50/50 roughly.
14 That's changed significantly with the disappearance of
15 a lot of these energy marketers in the natural gas
16 market, so most of our gas supplies is coming from
17 major and independent natural gas producers for this
18 coming winter.

19 Our storage situation, our storage
20 inventory levels are on target and we'll be making
21 withdrawals by mid-November.

22 Turning to the next page, to give you an

1 idea of our resource build (phonetic) for our peak
2 design day, we have a peak design day for the Ameren
3 system of just over 300,000 MBtu per day.

4 The key point I want to bring home here
5 is that leased storage in our on-system storage
6 resources provide more than half or firm
7 deliverability on a peak design day. And if you look

8 at the blue baseload gas supply, the baseload gas
9 supplies in conjunction with the storage withdrawal
10 provide the majority of gas supplies for customers
11 in a similar time.

12 Turning to the next page, our storage
13 situation for this winter, as of October 31st we will
14 be at 11.146 Bcf of inventory out of 12.106 storage
15 capacity, or appropriately 92 percent full. Our
16 on-system storage fields are at 95 percent full.

17 We did lose some ground in September due
18 to the Hurricanes, both Isadore and Lilli. We
19 purchased a large amount of natural gas production
20 offshore from the Gulf of Mexico. We lost a lot of
21 this with Isadore and we lost all of that gas during
22 Hurricane Lilli. Over five or six days we had no gas

1 supply on-shore, and that put our injection plan
2 behind about two weeks. We made some adjustments to
3 our plan and extended our injection season to make up
4 ground, so by mid-November we should be ready and on
5 target.

6 Our good news is our storage inventory or
7 weighted average cost of gas, (WACOG), is very
8 competitive compared to NYMEX futures strip for this
9 winter, so our storage gas is well below market coming
10 into this winter based on current conditions.

11 Turning to the next page, our price risk
12 hedging strategy, we have increased our hedging
13 strategy to a minimum of 75 percent of natural gas
14 supply for a normal winter will be hedged in one form
15 or another.

16 Our prior strategy was roughly two-thirds
17 or 66 percent. We felt with some of the volatility
18 and uncertainty in the marketplace, the war with Iraq,
19 crude oil prices, the possibility of cold winter, we
20 increase our strategy to 75 percent.

21 We had three primary methods to be used
22 to hedge system supply. The major one was storage

1 inventory at fixed WACOG. The second one is physical
2 gas supply at fixed prices or costless collars, and
3 the final one is financial swaps from the
4 over-the-counter markets. These are financial
5 institutions, like Morgan Stanley, Bank of America,
6 Goldman Sachs, that we buy our financial instruments
7 to overlay physical gas supply contracts to control
8 prices.

9 Storage provides for half of our natural
10 gas supply during a normal winter and that is a key
11 component. We go into the winter, that storage is
12 held under our title at a fixed price. We know what
13 the price is. We control the deliverability so it's a
14 most secure and stable form of gas supply for an LDC.

15 Finally, financial swaps. One of the
16 major reasons we are looking at financial markets is
17 not to lock in prices but to spread our credit risk.
18 As everyone in this room knows, there's a lot of
19 credit uncertainty with different marketers and
20 producers out there. Using financial swaps allows us
21 to mitigate our credit risk with financial
22 institutions that have a very high level of credit.

1 Turning to the next page, this gives an
2 idea of the overall portfolio for the winter. Where
3 the blue, part of the graph is hedged gas supply. The
4 red represents our storage withdrawals, and yellow is
5 our market-priced gas supply.

6 One key point is that all of this gas
7 supply is either from storage under firm agreements
8 with producers, none of it is bought on the spot
9 market during the November-to-March time frame.

10 When we plan for a normal winter, it cost
11 us 57 percent over normalized winter demand storage,

12 32 percent is hedged gas supply, and 11 percent is
13 market price gas supply. The key draft is on the
14 right-hand side under maximum winter we expect most
15 price volatility and the highest level usage.

16 As you can see with our demand growing,
17 our storage, our hedge supplies become diluted and our
18 market price of gas becomes a bigger portion of our
19 portfolio, but we design that roughly a third is
20 priced at market, 45 percent is storage, and 24
21 percent is hedged, so that graph is kind of a key
22 graph for how we design our system for extreme winter

1 events and extreme price events.

2 The next page are experience and natural
3 gas supply availability. What we found in the past
4 year after meltdown was companies like Aquila,
5 Williams, CMS Energy, Dynergy, natural gas supply is
6 available but there's significant less trading and
7 structure products being offered.

8 The marketers would really -- I guess the
9 creative ones push a lot of these highly-structured
10 gas supply products. A lot of that's disappeared.
11 It's come back to the plain vanilla gas supply with
12 producers. That's the majority of our gas supply.

13 Credit issues have become a very high
14 priority, not only on the supply side, but demand
15 side. They're looking at us. We are looking at them.
16 Everybody's trying to spread the list around, so it's
17 a big game of watching everybody else's credit.

18 Again, our strategy -- we push our
19 strategy in the direction of purchasing our physical
20 gas supply from independent major gas producers and
21 increasing our utilization of financial instruments
22 and non-hedging price risk and diversifying our credit

1 risk.

2 Turning the page to consumer awareness,
3 we do try to educate our customers on what may happen
4 this winter. Just in the past two months, September
5 and October, we conducted 20 media interviews talking
6 about natural gas issues, including supply issues,
7 weatherization tips.

8 We have also sent letters to 50 LIHEAP
9 agencies, both Missouri and Illinois, warning of
10 higher -- potential higher gas prices and giving those
11 agencies the materials they need on making payment
12 arrangements for their customers, billing programs,
13 and low income assistance (Ameren Dollar More Program)
14 where we give donations from both companies and other
15 customers.

16 We also have issued media releases and
17 weatherization tips trying to control the demand side
18 of the equation, and on the budget billing side, right
19 now 454,000 customers, that's electric and gas, out of
20 our 1.5 million customers are signed up for a billing
21 budget this winter.

22 COMMISSIONER HURLEY: Signed up?

1 MR. GLAESER: Already signed up.

2 Turning to the next page, I'm going to
3 talk about gas-fired generation a little bit. This
4 is kind of a hot topic with price volatility.

5 Ameren has been and is one of the leading
6 builders of new generation capacity in the midwest,
7 primarily Missouri and Illinois. We have constructed
8 2,200 megawatts of capacity since 2000 -- Year 2000.
9 This new capacity is primarily fueled with natural
10 gas. Some of our plants are new plants and do have
11 fuel backup but their main fuel source is natural gas.

12 Of course, the question is asked why
13 natural gas? Why are you building natural gas-fired
14 plants? And the bottom line is because we can. These
15 plants can be built in 18 months versus coal or

16 nuclear. Coal we estimate would take five, six, maybe
17 seven years to build a coal plant, because of
18 permitting issues and environmental issues. Nuclear
19 plants we don't know if we can get that done
20 basically. Natural gas plants are also
21 environmentally clean. They're efficient and they're
22 low noise.

1 The picture to the right is actually a
2 picture of our Elgin Energy Center, which is being
3 built in Elgin, Illinois, a suburb of Chicago. Those
4 are Seaman (phonetic) Westinghouse turbine units.
5 They're high efficiency. They're low noise and we can
6 build them right in Elgin and meet all the noise
7 permits and emission permits in this area.

8 Just to give you an idea, those large
9 structures, the ones painted white in the left-hand
10 side, those are sound-dampening mufflers. Those
11 mufflers -- those turbines cost \$1 million a piece.
12 That's some of the commitment to making sure these
13 turbines are environmentally-sensitive to the area.

14 Turn to the next page, this is a draft of
15 our constructed capacity since 1999. Basically, our
16 build program started in the Year 2000 and has
17 wrapped up (sic) significantly in 2001 and this year.

18 The point I'm trying to make here is that
19 our bill program is basically over for the time being.
20 We have constructed over 2000 megawatts of capacity.
21 Our forecast for the next two years is going to keep
22 it flat at that so -- and this has come true with some

1 of the other independent power generators in the
2 midwest. The construction boom for gas-fired
3 generation has kind of leveled off right now.

4 Turn to the last page on my presentation,
5 this gives an idea of what that structure has done for
6 fuel consumption for generation. Typically prior to
7 our bill program we were utilizing about 2 Bcf for
8 peaking units. Now by 2002, we'll be over 13 Bcf,
9 and by 2004 we'll be about 17 Bcf for natural
10 gas-fired generation. We probably won't see that
11 leveled off for a couple of years.

12 And that concludes my presentation.

13 COMMISSIONER KRETSCHMER: Thank you very much. I
14 would like to ask all of you to send to our Consumer
15 Affairs Division a brief history of what you have done
16 to-date to notify your customers about what may happen
17 and also any future communications you have with your
18 customers, whether it be in print or letters, if you
19 send them copies that way it makes it much easier for
20 our Consumer Affairs Division to know what's going on.

21 COMMISSIONER HURLEY: How much do you tell
22 customers -- you say what may happen. Obviously, you

1 are here talking to the Commission today and we don't
2 know what's going to happen.

3 MR. SHUKAR: Well, basically, we warn that their
4 volumes, just their volumes alone, they should see
5 higher volumes and higher bills compared to last year
6 with the same PGA rates.

7 COMMISSIONER HURLEY: That's what you were saying.

8 MR. SHUKAR: Then we also warn that PGA rates may
9 increase as well. In Missouri we just follow winter
10 PGA rates and they're about 10 percent higher than
11 they were over the summer.

12 COMMISSIONER HURLEY: I'm sorry.

13 COMMISSIONER KRETSCHMER: That's all right.

14 Before we go into general questions, we
15 do have a new chairman and I think this is your first
16 or second gas policy meeting, and I heard the word
17 polar, and, you know, that's always a sort of key
18 word, because it means that you are the provider of
19 last resort, and that's a tough job.

20 I can recall a few years ago when some of
21 the gas that your customers were suppose to have
22 delivered didn't get delivered and so we had a mini

1 crisis, so I wondered if perhaps we could give the
2 Chairman, and refresh my memory, and Commissioner
3 Hurley and Commissioner Squires' memory how you go
4 about ensuring that customers who should have gas
5 delivered should not have to depend on you and then
6 the gas doesn't arrive. How do you handle that? Any
7 one of you can try it.

8 MR. LENART: I'll speak up first. I guess I --

9 COMMISSIONER KRETSCHMER: If you would get close to
10 the microphone so they can hear you in Springfield,
11 get right on top of it.

12 MR. LENART: What we have done in the past to
13 increase the effort has been to watch the nominations
14 coming in from the suppliers and they're serving our
15 transport customers, as well as our Customer Select
16 Program, to make sure those supplies are meeting our
17 requirements.

18 In the case of Customer Select, we have
19 certain requirements, and there's a threshold around
20 which they can move, but there's a minimum required
21 that they have to deliver to our city gate. And if we
22 see that they're not delivering those volumes, then we

1 will take steps to either certainly contact them, but,
2 in the worst case, we'll terminate that pool, bring
3 those customers back to the utility, and move on, and
4 then take appropriate steps from the supply
5 perspective to go out and make sure we have added
6 supplies to cover those needs.

7 COMMISSIONER KRETSCHMER: Do you cover those needs
8 and you are going out to buy additional gas? Do you
9 use rolled-in price or incremental?

10 MR. LENART: Rolled-in.

11 COMMISSIONER KRETSCHMER: You roll it in? Is that
12 fair to the customers who have let you know that they
13 are going to be using your gas? Why don't you charge
14 them incremental what it cost you to get it?

15 MR. LENART: I'm not well enough versed in -- to be
16 able to speak to that. I just believe that without --
17 I think in their case if a supplier fails on them, all
18 I know is that Nicor Gas has the right and the need to
19 provide them the service and right now we just have
20 one PGA mechanism. We don't have a --

21 COMMISSIONER KRETSCHMER: The argument could be
22 made that your sales customers are subsidizing those

1 customers whose gas fails to arrive and that could be
2 a substantial amount. If the issue arises, I will
3 remind you all of that again. Okay.

4 Peoples?

5 MR. MORROW: Certainly another way that I think all
6 of us address it in some respects is that we monitor
7 what customers are planning to deliver through our
8 nominations system, which are all pretty extensive in
9 each company.

10 We also have the ability through our
11 tariffs to, as we begin to see a rapid fallout,
12 to call an operation in a critical day, which does
13 impose some pretty significant penalties, which has
14 provided enough incentive for customers to bring the
15 necessary volumes to the marketplace. It's a tool we
16 don't like to use that often, because it doesn't make
17 us very popular, but it does treat our ratepayers and
18 sales customers very fair by imposing a much higher
19 price on those who aren't delivering that should be.

20 COMMISSIONER KRETSCHMER: I agree. I recall we did
21 that and Indiana got angry because all the gas came
22 here and didn't go to Indiana.

1 Illinois Power, what do you do if some of
2 your supplies doesn't arrive from your customers?

3 MR. SHUKAR: Well, as Peoples and Nicor indicated,
4 we monitor very closely through the nominations, and
5 the first thing we do if we see something that's
6 happening with nominations that look out of kilter,
7 we'll contact the customer and try to get it
8 straightened out before anything happens.

9 If the customer then does not bring the
10 gas in, as provider of last resort we have to meet the
11 system need and so we utilize whatever resources we
12 have for what we can purchase from the market to meet
13 the supplies and then that passes through on whatever
14 rate they're on. There are some penalties if they get
15 outside bands, and so it's different for each customer
16 that brings it in under the different rates.

17 COMMISSIONER KRETSCHMER: And Ameren?

18 MR. GLAESER: We are a little bit unique. None of
19 our potential customers transport their own natural
20 gas, as per our tariffs, so our transporter is
21 strictly industrials and large commercials for the
22 most part.

1 If a transport customer fails to deliver
2 gas, all our transportation customers in Illinois have
3 a bank for storage for about 10 days of storage.
4 We'll pull from that storage bank until it's
5 completed. Once the storage is completed, then we'll
6 make a determination as can we handle them on system
7 supply or not. If we have adequate resources to
8 handle them on system supply, we then sell them system
9 supply at PGA rate, plus a percentage adder.

10 If we determine we cannot handle them, we
11 then charge them unauthorized takes, and that's at a
12 penalty rate I believe from 10 to \$15 Btu. And if
13 they still take gas under those provisions, we then
14 -- and if they threaten system integrity, we'll then
15 go out and physically cut them off the system.

16 COMMISSIONER KRETSCHMER: An aggressive program.

17 Commissioner Hurley?

18 COMMISSIONER HURLEY: No.

19 COMMISSIONER KRETSCHMER: I have got a few more as
20 long as I got you all here.

21 Ameren, you are building an awful lot of
22 peaker plants.

1 MR. GLAESER: Yes.

2 COMMISSIONER KRETSCHMER: Are they going to be
3 profitable as the price of gas goes through the roof?

4 MR. GLAESER: Well, that's a good question.

5 (Laughter.)

6 Ameren's unique in that we operate the
7 peaker plants in isolation. We operate these plants
8 as part of our generation fleet, which includes
9 nuclear coal-based blow units, hydro units, and
10 natural gas units, so we don't operate as a peaking
11 plant to make money on their own, which is a very
12 tough way to make a buck in this market. We operate
13 them to enhance the value of our entire fleet.

14 To give you, for example, what that
15 means, we may build peaking plants to allow more sales
16 to third parties, like large industrials.

17 To give you an example,
18 Archer-Daniel-Midland is a large industrial customer
19 for us. We have the capacity to supply ADM with our
20 peaking units, but the majority of
21 the power that we sell to them is from coal, so the
22 peaker allows us to get more utilization off our coal

1 units and our hydrofacilities so we don't just rely on
2 peaking to make a buck. That's tough in this market,
3 which is a very low-priced market.

4 COMMISSIONER KRETSCHMER: You know, I've been
5 around for a long -- I can recall when Ameren had a
6 lot of excess power. In buying CILCO, I can recall
7 when they had 35 percent excess power.

8 Is all this generation you are building
9 being used by your service territory or are you selling
10 outside of your service territory?

11 MR. GLAESER: It's a combination. It's for sales
12 to third parties, like unions, and coops, and
13 industrials, and it's for sale to utilities
14 operating --

15 COMMISSIONER KRETSCHMER: Who's building the
16 transmission lines or the transmission pipes to get
17 from where you want it to go?

18 MR. GLAESER: There is an issue of transmission
19 trend showing up on the grid and we are basically
20 addressing some of those constraints with our CILCO
21 acquisition. We are looking at building some
22 additional transmission facilities.

1 COMMISSIONER KRETSCHMER: You don't expect your
2 ratepayers to pay for this transmission?

3 MR. GLAESER: I'm not sure how -- that's outside my
4 area of expertise.

5 COMMISSIONER KRETSCHMER: Well, you know, my
6 suggestion is that if you are selling out by your
7 service territory, I'm going to be watching like a
8 hawk.

9 MR. GLAESER: Fair enough.

10 COMMISSIONER KRETSCHMER: Storage plays a big part
11 in all of your operations. On a sustained cold spell,
12 let's say five weekdays, could you handle that without
13 any problem or would you have a problem if you had to
14 rely on your own storage fields? And let's say there
15 was a freeze off in Texas or in the Gulf. Can you
16 handle five solid cold days with your storage?
17 Anybody?

18 MR. MORROW: Five solid cold days or five peak
19 days?

20 COMMISSIONER KRETSCHMER: Five cold days.

21 MR. MORROW: Five cold days?

22 COMMISSIONER KRETSCHMER: Five really cold days and

1 they're Monday, Tuesday, Wednesday, Thursday, Friday.

2 MR. MORROW: Certainly we have the ability to
3 sustain that depending upon what else happened in the
4 flowing supply picture. Even though we do rely on
5 storage for 63 percent on peak day, that number might
6 start to ratch down on cold days. We still have a
7 reliance on pipeline flowing supply either the
8 customers bring it on their behalf or purchase it
9 nearby as well, so we would have to watch very
10 carefully where supply and interruptions might occur.

11 Again, as I mentioned, here in Illinois
12 has eight interstate pipelines that come into this
13 area. We would be seeking any other means to route
14 gas around the interrupted area to get it to our
15 marketplace. I think we have more than enough
16 capacity to serve those particular days.

17 COMMISSIONER SQUIRES: Commissioner Kretschmer --

18 COMMISSIONER KRETSCHMER: Yes.

19 COMMISSIONER SQUIRES: -- I would like to ask a
20 short follow-up question to what you just asked.

21 COMMISSIONER KRETSCHMER: Certainly.

22 COMMISSIONER SQUIRES: Last year when we were

1 talking, I think it was around the summertime or fall
2 -- and this is for anybody -- when we were talking
3 about storage capacity, it was indicated that the
4 capacity that you had for storage was about 50 percent
5 of what you would actually need. Now today I've heard
6 the term 90 to 95 percent in storage and ready to go.

7 So am I hearing that 90 to 95 percent of
8 the 50 percent or 95 percent of the total amount
9 needed?

10 MR. GLAESER: I think she's referring to my
11 numbers. Ninety-five percent is storage inventory
12 where we are at compared to maximum storage capacity.

13 COMMISSIONER KRETSCHMER: Of a hundred percent?

14 MR. GLAESER: Of a hundred percent, yes. Fifty to
15 55 percent of daily storage to meet my peak design
16 day.

17 COMMISSIONER SQUIRES: Thank you.

18 COMMISSIONER KRETSCHMER: I just have another
19 question for Chris McGill.

20 In your presentation you talked about why
21 the market can get tight and why there should be
22 a sufficient supply, and I'm wondering -- you didn't

1 mention the rig count, and it's down from last year
2 and I wondered if that -- when that's going to be --
3 when it's going to go up and what will cause the
4 producers to dig it out.

5 MR. MCGILL: Rig count is a key indicator of this
6 supply capability and production capability.

7 Going back about four years now back to
8 1998 when we had less than \$2 for natural gas at the
9 well head, we had national gas rig counts fall below
10 400 rigs operating. The peak that we had in July of
11 2001 we saw over a thousand gas rigs operating, that
12 is drilling and completing gas wells. Today the
13 number has bounced around in the last few months in
14 the 7 to 800 rig range, so it is certainly much higher
15 than it was at the low point when we lost a great
16 deal of deliverability in the market because of the
17 slowdown. It's not where the peak was.

18 In general, when we look at maintaining
19 and growing supplies, the rig count we see now, 7 to
20 800 rigs operating, is what we look for. The question
21 of where you go beyond that is where are they
22 drilling. And if that rig activity is in existing

1 fields, you are not discovering new gas. You are just
2 adding a little deliverability to the total market,
3 and that sustains itself for awhile, and technology
4 helps you do that, too, but ultimately you need to go
5 to newer places where you can refresh the resource
6 process, have some upside potential to what you drill
7 for.

8 So, as you are pointing out, clearly the
9 number of rigs operating is a key indicator. The
10 other element is where are they drilling, and the
11 close-end drilling has been really that's been best
12 and most of what we have seen over the last
13 three-to-four years.

14 COMMISSIONER KRETSCHMER: I have heard any number
15 of producers suggest that unless they get new fields
16 because of the bell curve -- they don't call it a
17 bell curve. I call it that -- a bell curve operation
18 of a well that starts out -- a new well starts out
19 with a curve going up, and then levels off, and then
20 goes down, and they're saying that unless we get into
21 some new areas, we are going to have to have more and
22 more wells drilled in order to just to keep even.

1 MR. MCGILL: That treadmill is the treadmill that
2 the producers talk about in the terms having to run
3 very, very fast to stay in place, and it's very true,
4 so there are two elements. You drill more. You drill
5 with the technology you have, or you go to new places,
6 and I'll make an example.

7 Currently, I guess you would say one of
8 the newest gas development areas in North America is
9 eastern Maritime of Canada. We have offshore
10 development in Canada, significant gas discoveries.
11 What tends to happen geologically over time is that
12 when hydrocarbons are present, when oil and gas are
13 present, you tend to find more than you originally
14 estimate technology and it helps us get more out of
15 the ground. That's what I mean by refreshing. It
16 adds an upside to developing oil and gas. That is
17 going on in the eastern Meritimes of Canada. It is
18 not happening in the United States, yet, we have
19 watched the oil and gas development in eastern Canada
20 go from the Hibernia area marching south to where
21 now the Sable (phonetic) Island project that provides
22 gas to New England, as well as to each new candidate,

1 is virtually on our border; however, the Atlantic
2 offshore is taboo for drilling currently, so the new
3 areas Commissioners, they are a necessity and
4 certainly as we go back and look in time when you give
5 producers the opportunity to drill, they take the
6 risks and they go there and they do that, and we have
7 discoveries made. Finding those new areas to drill
8 are part of the key problem right now.

9 COMMISSIONER KRETSCHMER: Could you discuss
10 just -- I'm giving the Chairman all this information
11 so he'll come back next time I have a gas policy
12 meeting.

13 Can you give us just a brief overview of
14 the new technology, the horizontal drilling, and some
15 of the new technology that's being done to minimize
16 the impact of drilling in an area.

17 MR. MCGILL: They are extremely blessed.
18 You can go to the offshore Gulf of Mexico, for
19 example, where discharge from the platforms
20 for environmental reasons are excruciatingly
21 controlled.
22 In fact, many platforms in the offshore area in the

1 Gulf of Mexico catch the rain water that falls on them
2 and it's processed and perhaps even taken away from
3 the platform, by platform and offshore.

4 That's an extreme example, but the
5 drilling techniques that we see now, slim hole
6 drilling, horizontal drilling, all of these things
7 that make drilling --

8 COMMISSIONER KRETSCHMER: What's horizontal
9 drilling? I read somewhere it's six miles.

10 MR. MCGILL: Dave Parker of the American
11 Gas Association uses this example. He said if there
12 were hydrocarbon potential underneath the District of
13 Columbia that you could drill it all from a two-acre
14 drilling site, that is you can drill vertically, you
15 can drill in virtually any direction, and the
16 horizontal drilling allows the well board to actually
17 travel through the reservoir for many, many feet,
18 yards, howe ever you want to put it, and allows you to
19 access that reservoir as opposed to the old fashion
20 standard vertical well that only penetrated a small
21 part of the reservoir.

22 All of those technologies are helping

1 producers produce more gas more quickly, however, that
2 is also one of the things that leads to the treadmill
3 that they're on. If you get out of the ground more
4 quickly, you have to go find the next well more
5 quickly, and with the price roller coaster we have
6 been on and rig count, as you pointed out, going up
7 and down, you can address deliverability very quickly,
8 but you can have it fall off quickly also if you are
9 not drilling your wells.

10 COMMISSIONER KRETSCHMER: Well, I think we have
11 seen an error when our producers are just sort of
12 sitting back, paying off their bills and aren't really
13 ready to go out into the fields, unless they see a
14 price margin that they can live with.

15 MR. MCGILL: Again, the activity today is not that
16 bad. It's not as bad as it was four years ago, but
17 it's not as good as it was two year ago.

18 COMMISSIONER KRETSCHMER: If there are no other
19 questions, I want to thank you very much. You have
20 given us a great deal of information and a lot of
21 things to think about, and I wish you well for this
22 coming year.

1 I know you all hope for cold weather.
2 If you get cold weather, I hope you will have the
3 right supplies at the right price, so thank you very
4 much. I appreciate it.

5 CHAIRMAN WRIGHT: And thank you, Commissioner
6 Kretschmer, for a very interesting and enlightened gas
7 policy meeting.

8 COMMISSIONER HURLEY: Thank you.

9 COMMISSIONER KRETSCHMER: We are adjourned.

10 (Whereupon, the above
11 matter was adjourned.)

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